

CUSTOM ONE

RENOVATION

The Process

Our phased Design / Build process delivers quality renovation, within budget, and on time. Our mission is to create beautiful new spaces and an amazing client experience.



Discovery + Design

Beginning with a *home consultation*, we discuss your needs, vision, budget range, and provide real-time feedback on ideas and costs.



Design / Feasibility Services Agreement

The next step is a commitment from you. We'll connect you with a professional to *design* plans that meet your expectations. A *scope-of-work* is then drafted.



Design Review, Scope, and Trade Walk

Your sales consultant will meet with you to finalize the '*Bid Set*' of plans and scope. A *Trade Walk* is scheduled, and trade partner pricing is collected.



Investment Worksheet / Purchase Agreement

Following '*Bid Set*', we'll review the *investment worksheet* detailing total costs, allowances, and options. Then you sign a purchase agreement, make the down payment, and we apply for permits.



Final Design Selections

As you make design selections, our talented in-house designers will collaborate on your home's *final look* and make your vision a reality.



Pre-Construction Meeting

At the kickoff meeting with your team, we'll review your *Client Guidebook*, the final '*Construction Set*' of plans, construction schedules, long lead items, expectations, and selection deadlines.



Construction

The *building begins!* Your project manager is your contact for all communication regarding daily activity, materials, schedule, payments, and change orders.



Closing / Quality Inspections

On closing day, you will take a final *quality walk* with your project manager to review operational items and ensure every detail is perfect. Afterward, we schedule home photos and follow-up with *30 day* and *1 year Quality Inspections*.

**As a thank you, a \$25/gift card will be offered for any positive comments shared on Google, Houzz, Facebook, Next Door, etc.*